

## Winter Warrior Pass

### Terms and Conditions

- The Winter Warrior pass is a 31 day pass loaded with an initial 99 entitlements for the owner to user. If additional entitlements are required, please contact [enquiries@urbnsurf.com](mailto:enquiries@urbnsurf.com) and the team will happily load more and congratulate you “shred lord” status.
- Guests can start redeeming entitlements from 29 April 2024 for all weekdays and weekends in May.
- The entitlements connected to the pass is for one surfer only and is not transferrable.
- Total cost of a Winter Warrior Pass is \$1500.
- Current URBNSURF Melbourne Members will pay \$1500 minus their monthly membership fee.
- This offer is exclusively available for May. Purchase before Sunday 12 May and score unlimited sessions until 31 May 2024.
- Guests can choose Cruiser, Progressive Turns, Intermediate, Advanced Turns and Advanced sessions to redeem entitlements.
- Expert sessions are not included as part of the pass.
- Guests can redeem multiple sessions per day
- The cancellation policy for a booked surf is a minimum of 48 hours notice and it is important surfs are not held, but not attended. The URBNSURF customer experience team will be checking booked surfs and no shows. Any surfers that are booking surfs but not attending will be contacted. And if surfers reach three surfs not attended, the pass will be cancelled.
- The Winter Warrior pass is non-refundable and pass is not transferable once redeemed.
- The person (Warrior) who surfs the most sessions in May wins an hour of After-Hours Private Hire in June at no charge!